

The Rose Vault's Privacy Policy

Effective Date: November 30, 2024

Last Updated: December 25, 2024

At The Rose Vault, we are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy outlines our practices regarding the collection, use, and protection of your information when you visit our website, engage with our services, or make a purchase. By using our website and services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We collect various types of information from our customers, including but not limited to:

- **Personal Information:** This includes your name, email address, mailing address, phone number, and payment information when you make a purchase or sign up for our newsletters.
- **Non-Personal Information:** This includes data that cannot be used to identify you, such as browser type, operating system, and web pages visited on our site.

2. How We Use Your Information

The Rose Vault may use your information for the following purposes:

- To process and fulfill your orders.
- To communicate with you about your order and provide customer support.
- To send you promotional materials, newsletters, and other communications if you opt-in.
- To improve our website, products, and services based on your feedback.
- To comply with legal obligations and protect our rights.

3. Data Protection and Security

The Rose Vault takes the protection of your personal information seriously. We implement reasonable security measures to protect your data from unauthorized access, use, or disclosure. These measures include:

- **Encryption:** Sensitive information transmitted online is encrypted using Secure Socket Layer (SSL) technology.
- **Access Controls:** We limit access to personal information to employees, contractors, and agents who need to know that information in order to process it on our behalf.
- **Data Retention:** We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected or as required by law.

4. Sharing Your Information

The Rose Vault does not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except to:

- Service providers who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- Comply with legal obligations, respond to subpoenas, or protect our rights.

5. Your Rights

You have certain rights regarding your personal information, including the right to:

- Access and obtain a copy of your personal information.
- Request correction of inaccurate or incomplete information.
- Request deletion of your personal information, subject to legal exceptions.
- Withdraw consent for processing your personal information.

To exercise these rights, please contact us using the information provided below.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we will notify you of any significant changes through the email address you provided or through a notice on our website. We encourage you to review this Privacy Policy periodically for any updates.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

The Rose Vault

9706 Nardin Park Unit A

Detroit, MI 48204

Email: Info@rosevault.com

Phone: 313.356.6419